

# Columbia

## Limited Lifetime Warranty for Residential Cast Iron Water Boilers

**First Year-Limited Warranty for Residential Water Boilers:  
(Includes Heat Exchanger and Component Parts):**

Columbia warrants that its residential water boilers are free from defects in material and workmanship for one year from the date of installation. If any parts are found to be defective in manufacture, during this one year period, Columbia will supply a replacement for the defective part(s).

**Second through Nineteenth Year – Limited Warranty for the Heat Exchanger of Residential Use Boilers (Includes Heat Exchanger Only - Not Component Parts)**

Columbia warrants that the heat exchanger (“Heat Exchanger”) of its Boilers used in residential applications to be free from defects in material and workmanship under normal usage for the second year through the nineteenth year from the date of original installation. In the event the Heat Exchanger is found to be defective in material or workmanship during this period, Columbia will repair or replace, at its option, the defective Heat Exchanger. Labor charges to remove and install repaired or replaced parts are the responsibility of the Original Purchaser.

**Twentieth through Twenty-Fifth Year and Beyond – Limited Warranty for the Heat Exchanger of Residential Use Boilers (Includes Heat Exchanger Only - Not Component Parts)**

Columbia warrants that the heat exchanger (“Heat Exchanger”) of its Boilers used in residential applications to be free from defects in material and workmanship under normal usage for the twentieth year through the twenty-fifth year and beyond from the date of original installation. In the event the Heat Exchanger is found to be defective in material or workmanship during this period, Columbia will replace the original Heat Exchanger upon the payment of a proportionate charge based on the time the Boiler has been in service.

The proportionate charge will be equal to the appropriate percentage of the list price of such Heat Exchanger at the time the warranty claim is made, and will be determined as follows:

20th Year 30%	21st Year 40%	22nd Yr. 50%	23rd Year 60%	24th Year 70%
25th Year & Beyond 75%				

Labor charges to remove and install repaired or replaced parts are the responsibility of the Original Purchaser.

Note: If the Heat Exchanger model involved is no longer available due to product obsolescence or redesign, the value used to establish the list price will be the published price as shown in the Columbia brand repair parts booklet where the Heat Exchanger last appeared or the current retail price of the then nearest equivalent Heat Exchanger. If no nearest equivalent heat exchanger is available, Columbia shall have the option to allow a credit towards the then current selling price of an equivalent new boiler. Such credit shall be based on the depreciated replacement value of the failed heat exchanger.

**EXCEPTIONS AND EXCLUSIONS**

1. The second through 25th year and beyond warranty covers only the cast iron heat exchanger assembly. The burner(s), jacket, controls and other equipment furnished by Columbia but purchased from other manufacturers shall be limited to their warranties, if any.
2. This warranty does not cover expenses for removal or reinstallation. The homeowner will be responsible for the cost of removing and reinstalling the defective part or its replacement and all labor and material connected therewith. Replacement material will be invoiced to the distributor in the usual manner and will be subject to adjustment upon proof of defect.

3. This warranty, in no way, can be considered as a guarantee of workmanship of an installer connected with the installation of the Columbia cast iron boiler or as imposing on Columbia liability of any nature for unsatisfactory performance as a result of faulty workmanship in the installation, which liability is expressly disclaimed.
4. This warranty will not be applicable if the boiler is used or operated over its rated capacity; or installed for uses other than home heating; or is not maintained in accordance with Columbia recommendation or accepted good practices as determined by industry standards.
5. This warranty will not be applicable if the boiler has been damaged a result of being improperly serviced or operated, including but not limited to the following: operated with insufficient water; allowed to freeze; subjected to flood conditions; or operated with water conditions and/or fuels or additions which cause unusual deposits or corrosion in or on the iron sections.
6. This warranty applies only to boilers installed within the United States.
7. In order for this warranty to be effective: a) The boiler must have been properly installed in a single or two-family residential dwelling. This warranty does not apply to boilers installed in apartments or to commercial or industrial installation. b) The boiler must have been assembled in strict compliance with installation instructions furnished with the boiler by Columbia. c) Boiler sections must not have been damaged in handling during shipment or installation.
8. The remedy for breach of this warranty is expressly limited to the repair or replacement of any part found to be defective under conditions of normal use and the remedy for breach of the warranty or for negligence does not extend to liability for incidental, special or consequential damages or losses such loss of the use of the materials, inconvenience or loss of time. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.
9. The warranty is in lieu of all other, and any and all express or implied warranties (including, without limitation, any implied warranties or merchantability or fitness for a particular purpose) are expressly limited in duration to the period of the warranty as previously stated herein. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

*This warranty does not extend to anyone except the first purchaser at retail and only when the boiler is in the original installation site.*

**IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE AND MERCHANTABILITY SHALL BE LIMITED TO THE DURATION OF THE EXPRESS WARRANTY. COLUMBIA EXPRESSLY DISCLAIMS AND EXCLUDES ANY LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY.**

For prompt warranty service, notify the installer who, in turn, will notify the Columbia distributor from where the boiler was purchased. If this action does not result in warranty service, contact Columbia Customer Service Department with details in support of the warranty claim as well as a copy of your original invoice. Alleged defective part or parts must be returned through trade channels in accordance with the Columbia procedure currently in force for handling returned goods for the purpose of inspections to determine the cause of failure. Columbia will furnish the new part(s) to an authorized Columbia distributor who, in turn, will furnish the part(s) to the heating contractor who installed the boiler. If you have any questions about the coverage of the warranty, contact Columbia, at the address below.

**This warranty give you specific legal rights, and you may also have other rights which vary from state to state.**

**Columbia**  
P.O. Box 24202, Baltimore, Maryland 21227

**OIL FIRED BOILERS • GAS FIRED BOILERS**

