

# IMPORTANT: THIS MANUAL MUST BE KEPT NEAR THE FURNACE FOR FUTURE REFERENCE!!



## GTHC

### NATURAL GAS AND PROPANE GAS HIGH EFFICIENCY (CONDENSING) WARM AIR FURNACE

**GTHC**  
NATURAL GAS AND PROPANE GAS HIGH EFFICIENCY (CONDENSING) WARM AIR FURNACE

**INSTALLATION, OPERATION & MAINTENANCE MANUAL**

**ECR International**  
 2201 Dwyer Avenue • Utica • New York • 13504 • USA  
[www.ecrinternational.com](http://www.ecrinternational.com)

PNR 240006339 Rev. I [04/2012]

Installation, Operation & Maintenance Manual 240006339 REV I [04/2012]

**GTHB & GTHC**  
NATURAL AND PROPANE GAS HIGH EFFICIENCY (CONDENSING) WARM AIR FURNACE

**USER'S INFORMATION MANUAL**

**Manufactured by:**  
**ECR International, Inc.**  
 2201 Dwyer Avenue, Utica NY 13501  
[www.ecrinternational.com](http://www.ecrinternational.com)

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User's Information Manual 240005604 REV D [04/2012]

**LIMITED WARRANTY**  
Gas, Oil & Electric Furnaces and Air Conditioning A-Coils

**Please Note:** This warranty gives you specific legal rights, and they may vary from state to state.

**Limited Replacement Warranty**  
**High Efficiency (95% AFUE) Gas Furnace Models G95V and GTHC Only**  
Subject to the exceptions and limitations contained in this Limited Warranty, ECR International, Inc. ("ECR") warrants that if the Heat Exchanger (as defined below) in High Efficiency (95% AFUE) Gas Furnace Models G95V and GTHC fails due to a defect during the first five (5) years from the date of original manufacture, ECR will furnish a one time only replacement of a comparable ECR Furnace (as defined below) to the Original Purchaser (as defined below). This Limited Replacement Warranty shall apply only to the original installation of the Furnace in a single-family dwelling unit, used without interruption by the Original Purchaser at his or her principal residence. Proof of purchase will be required. Replacements are subject to review and verification by an ECR representative. All models other than those listed above are excluded from this Limited Replacement Warranty.

The Limited Lifetime Heat Exchanger Warranty and the remaining balance of the original Furnace's Five Year Parts Warranty for Residential Applications, as described below, will be transferred to the replacement unit.

**Limited Lifetime Heat Exchanger Warranty (Oil & Gas Furnaces Only)**  
Subject to the exceptions and limitations contained in this Limited Warranty, ECR warrants from the date of original manufacture, to the Original Purchaser, during his or her lifetime, that the Heat Exchanger in oil and gas Furnaces will be free from defects in materials and workmanship, provided however, this Limited Warranty shall apply only to the original installation of the Furnace in a single-family dwelling unit, used without interruption by the Original Purchaser at his or her principal residence.

Where the Furnace is installed in a premises other than the principal residence of the Original Purchaser, such as a multi-family dwelling, the Heat Exchanger will be free from defects from manufacturer's defects for a period of ten (10) years from the date of original installation.

In any case where "Proof of Original Ownership" cannot be provided, the Limited Lifetime Heat Exchanger warranty will be limited to ten (10) years from the date of original manufacture.

**Furnaces - Five Year Parts Warranty - Residential Application**  
All ECR Furnaces with a manufacture date of July 1, 1989 or later will carry a 5-year parts only warranty. With this warranty, ECR warrants to the Original Purchaser that any component to the Furnace will be free from defects in materials and workmanship for a period of five (5) years from the date of original installation, except as provided in the Limited Replacement Warranty and Limited Lifetime Heat Exchanger Warranty, set forth above.

This 5-Year Parts Warranty shall not apply to normal maintenance items such as filters, fan belts, fuses or other consumable items. At no time does this 5-Year Parts Warranty cover labor for replacing such parts.

**Furnaces - Non-Residential Installation**  
When a Furnace is installed in an application other than a single-family dwelling, the unit will carry a one (1) year parts and a ten (10) year Limited Heat Exchanger Warranty. The Limited Heat Exchanger Warranty shall apply only to the original installation and is not transferable to another owner/proprietor.

The 1-year warranty shall not apply to normal maintenance items, including but not limited to belts, filters, fuses or other consumables. At no time does the 1-year parts warranty cover labor for replacing parts.

All ECR Air Conditioning A-Coils carry a 5-year parts warranty.

**Exceptions to Warranty**  
This Limited Warranty does not cover:

1. Shipping, labor or related material charges;
2. Damages or defects that affect the physical appearance of the unit but do not affect the operational characteristics of the unit;
3. Damages, defects or failures caused by faulty installation, misapplication, abuse, improper servicing, unauthorized alterations, improper operation or failure to comply with the specifications and recommendations of ECR set out in the installation or unit manuals provided by ECR;
4. Damages, defects or failures caused by installation or servicing of the unit by an unlicensed installer or serviceman, including without limitation, damages caused by the misalignment of the burner or the refractory chamber during installation (Furnaces);
5. Damages, defects or failures caused by installation that is not performed in compliance with all applicable federal, state and provincial laws or regulations;
6. Damages, defects or failures caused by improper voltage conditions or the inadequacy or interruption of electrical services;
7. Damages, defects or failures caused by accidents or neglect or unreasonable use or operation of the unit and its components, including without limitation, operation beyond rated capacity and operation of electrical components at voltage other than that specified on the rating plate;
8. Damages, defects or failures caused by failure to protect a Furnace and its components against freezing;
9. Damages, defects or failures caused by the use of parts not supplied or designated by ECR or by the use of any parts recommended by ECR for use in a unit that is not manufactured by ECR;
10. Damages, defects or failures caused by a unit being operated in atmospheres contaminated by compounds of chlorine, halogenated hydrocarbons, or other damaging chemicals causing deterioration of components;
11. Damages, defects or failures caused by conditioned air return and supplied to the Furnace being greater than 20% from outside doors (50°F minimum return air temperature);
12. Damages, defects or failures caused by the Furnace being installed downstream from a cooling coil;
13. Damages, defects or failures caused by operation of the unit in abnormal environmental conditions;
14. Damages, defects or failures as a result of operating a condenser with an indoor unit or refrigerant control that does not meet ECR's specifications; or

Limited Warranty 240005038 REV A

**Warranty Registration**  
Enregistrement de la Garantie

This form must be completed and returned to ECR International within 60 days of purchase. Ce formulaire doit être complété et retourné à ECR International en moins de 60 jours de l'achat.

<p><b>Homeowner Name:</b> Nom du Propriétaire:</p> <p><b>Address:</b></p> <p><b>City:</b></p> <p><b>State:</b></p> <p><b>Postal Code:</b></p> <p><b>Phone:</b></p> <p><b>E-mail:</b></p> <p><b>Country:</b></p>	<p><b>Serial No.:</b> No. Du Série:</p> <p><b>Date of Installation:</b> Date de l'Installation:</p> <p><b>Installer Name:</b> Nom de l'Installateur:</p> <p><b>Company:</b> Compagnie:</p> <p><b>Address:</b></p> <p><b>City:</b></p> <p><b>State:</b></p> <p><b>Postal Code:</b></p> <p><b>Phone:</b></p> <p><b>E-mail:</b></p> <p><b>Country:</b></p>
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The personal information you provide us will be used and processed by the employees, representatives and agents of ECR and its affiliates and service providers, who may be both inside and outside of Canada, and who only have access to your information for the purposes of fulfilling this warranty program.

L'information personnelle que vous nous fournissez sera employée et traitée par les employés, les représentants et les agents d'ECR internationale et ses filiales et fournisseurs de services, qui peuvent être à l'intérieur et/ou à l'extérieur du Canada, et qui ont seulement accès à votre information pour les buts d'exécution de notre programme de garantie.

**Warranty registration is available online at [www.ecrinternational.com](http://www.ecrinternational.com).**

Enregistrement de la garantie peut être fait en ligne à [www.ecrinternational.com](http://www.ecrinternational.com)    EN 1595023 Rev. B

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