



Dear Valued Customer,

In a continued effort to provide you Dunkirk DXL-K series boilers in a timely fashion, we are implementing measures to streamline changeovers along our assembly line.

We are excited to present an updated visual identity for our existing product, bringing forth a new appearance. This transition will be introduced gradually as part of a phased approach, allowing for a seamless integration of the new look. We're committed to maintaining the high quality and reliability you expect from our products.

Product brochures have been updated with the new images and are included in this announcement for your convenience.

Newly created Series 5 SKUs will be added to the excel pricing files to be downloaded from the ECR Customer Web Portal at <https://www.ecrcustomerportal.com>.

If you have any questions regarding these changes, please contact your ECR Sales Representative, Regional Sales Manager or Customer Service Representative.



Sincerely,

A handwritten signature in black ink, appearing to read 'Bob Shea'.

Bob Shea  
Executive Director of Sales  
ECR International