



Dear Valued Customer,

Effective February 15, 2023, Baxi will be implementing a new trade price sheet. The industry continues to battle significant inflation entering 2023 and we have tried to minimize these increases for our customers.

Product	Price Increase Percentages
Condensing Boilers	5%
H2O Indirect Water Heaters	4%
Parts	5%

New pricing for all finished goods, accessories and parts is currently available by contacting Customer Service:

- Phone: 1-844-422-9462
- Email: [customerservice@baxiboilers.com](mailto:customerservice@baxiboilers.com)
- ECR portal: <https://www.ecrcustomerportal.com> (for those with access)

Should you have any questions regarding these changes please do not hesitate to contact your Baxi representative.

We appreciate your support of Baxi products and look forward to continuing to serve you and your customers.

Sincerely,

Bob Shea  
Executive Director of Sales  
ECR International, Inc.