

March 17, 2020

COVID-19 (Coronavirus)

Dear Valued Partners,

As you all know, our country and the world are facing challenges regarding the contagious virus called COVID-19 or often referred to in general as Coronavirus. ECR's first and foremost concern is the health and well-being of all our employees, our valued distributor partners and extended sales force.

While ECR is taking all necessary precautions in accordance with CDC guidelines, we will continue to support you during our regular business hours. Furthermore, at this time our product lead-times remain unchanged. However, the situation is fluid and may change. As more information becomes available, we will continue to keep you updated.

Local and federal government policies during this crisis are evolving quickly and could cause short term interruptions in production and supply lines. ECR encourages you to assess your current inventory levels and let us know as quickly as possible if you need to place an order or move up any existing order delivery dates.

ECR employees have been advised to respect our partners policies and procedures concerning COVID-19. As such, we have advised our external sales organization to utilize electronic communication tools whenever possible to minimize person to person contact.

Should you have any questions or concerns please do not hesitate to contact ECR International. We are all going through a challenging time, but let's remember it will pass. Take care of yourselves, your families and each other.

Sincerely,
ECR International, Inc.



Michael Klas
Director of Sales and Marketing