



December 16, 2022

Dear Valued Customer:

In a continued effort to provide you Dunkirk DXL-K series boilers in a timely fashion, Dunkirk has begun the process of substituting the Hydrolevel 3200 control platform on our Dunkirk DXL-K boilers with the Hydrolevel 4200 Hydrostat ic control. Products that you receive will have either the Hydrolevel 3200 control or the Hydrolevel 4200 Hydrostat ic control.

The Hydrolevel 4200 Hydrostat ic is a multi-function, integrated control. It provides intermittent spark pilot ignition with flame sense, easy to understand indicator lights, adjustable limit with high and low limit functionality, boiler water temperature reset capabilities and built-in low water cut off protection.

Product brochures have been updated so they are generic and can be used with either version of the Hydrolevel control. The generic color literature has been included in this announcement for your convenience. Older color literature is specific to the 3200 control series.

The IOM supplied with the boiler will be specific to the control platform, either the Hydrolevel 3200 or 4200 model.

The SKUs for the Hydrolevel 4200 products will be added into the excel pricing files to be downloaded from the ECR Customer Web Portal at <https://www.ecrcustomerportal.com>.

Open orders will be shipped with either control depending upon control availability. Should your order require such substitutions, ECR Customer Service will make all necessary changes and work with your purchasing departments to obtain adjusted purchase orders. The SKUs for Dunkirk DXL-K boilers with the Hydrolevel 4200 control are priced the same as the 3200 control.

If you have any questions regarding these changes, please contact your ECR Sales Representative, Regional Sales Manager or Customer Service Representative.

Bob Shea

A handwritten signature in blue ink that reads "Bob Shea".

Executive Director of Sales
ECR International