



Dear Valued Customer,

Subject: ECR Freight Policy

Please be advised that effective September 23, 2022; ECR will be modifying our current freight policy due to a dramatic increase in fuel costs, labor costs, and logistics fees. Please see pricing schedule below:

| Shipping and Delivery Policy | |
|---------------------------------------|-------------------------------|
| Order Type / Value* | Freight Charges* |
| All UPS, Fed, Ex, DHL, etc. Shipments | Freight & Handling Cost Apply |
| \$0.00 - \$5,000 | Freight & Handling Cost Apply |
| \$5,001 - \$15,000 | \$350 |
| \$15,001 - \$59,999 | \$300 |
| \$60,000** | FFA |

*The above freight terms apply to single purchase orders or combined purchase orders from one company with one stop totaling the above reference tiers. Additional stops will incur additional charges. Pooling from multiple companies is not allowed under this freight program.

**Orders of \$60,000 or more from one company with multiple stops will incur a \$200 stop-off charge per stop after the initial stop. Each stop location must be within 100 miles of the initial stop or additional charges will apply.

Because of packaging and shipping constraints, EMI products do not qualify for this freight program unless prior approval is obtained from your Regional Sales Manager.

Except for FFA qualifying orders, the above US shipping rates apply to shipments east of the Mississippi River. If shipments are beyond that area actual freight rates will apply.

These rates apply to destinations where no special delivery requirements are needed. Additional charges will apply when special handling and delivery is incurred. Pre-shipment notification of any special shipping or handling provisions is required. Unless otherwise noted, all products will be shipped FOB Shipping Point and transfer of ownership and responsibility is assumed by the customer for all loss or damage. ECR International will not be held liable for any damage, loss or costs which occur due to shipping delay. ECR retains the right to change or alter this program without notice and without penalty.

Family bundling is encouraged; boilers, furnaces, A/C, and controls can be combined to achieve freight tiers.

If you have any questions, please contact your ECR representative or ECR Regional Manager.

Sincerely,

Bob Shea
Executive Director of Sales
ECR International