

To our Valued Customers,

We regret to inform you that our lead time issues continue to be impacted. It is apparent that these disruptions will continue until the supply chain is able to stabilize and unfortunately, we cannot determine when that is going to occur.

We understand you need the most up to date information available to plan your purchases.

We are providing you with the lead times based upon what our suppliers have confirmed with ECR International for component delivery dates.

We believe that these dates are realistic based upon what we have seen from our suppliers. However, these deliveries can be subject to change. We are doing everything we can to produce product for our wholesale partners. ECR will be posting this document to our Dealer Portal and will be updating when necessary. Please periodically visit the portal to confirm approximate lead times.

Product Family	Best Estimate - Order Confirmation Dates
Cast Gas Fired Iron Boilers	13-week lead time
Cast-Iron Oil-Fired Boilers	9-week lead time
Condensing Boilers	2–3-week lead time
Stainless Steel Indirect Water Tanks	2-week lead time or immediate shipment if in stock
Glass Lined Indirect Water Tanks	Available for immediate shipment
Argo Controls	Most models available for immediate shipment. Consult factory. UNV controls can be substituted at the ARM pricing
Oil Fired Furnaces	3.5 -week lead time
EMI Ductless heat pumps	Immediate shipment for in stock models. Consult factory
EMI PTAC units	Immediate shipment for in stock models. Consult factory
249 Commercial Steam boilers	4 weeks
Argo Electric Boilers	6–week lead time
Copper Gas Fired Water Boilers	Available for immediate shipment
Aluminum Boilers	8-week lead time

We thank you for your continued business and support during these trying times and we will continue to provide you with realistic expected dates for your purchase orders.

Sincerely,
ECR International

Mark Belcher
Director of Sales Appalachian Region
&
Bob Shea
Director of Sales Metro Region

