

UPDATED LEAD TIME 10/16/23

To Our Valued Customers,

As we enter into the 2023 / 2024 heating season we want to provide you with our current lead time status as the industry, along with global markets, remain greatly impacted by supply chain disruptions. We understand you need the most up to date information available to properly plan your purchases to satisfy your customer's needs. We are providing you with the lead times based upon what information we have received from our suppliers regarding receipt of the needed components.

In today's environment lead times are fluid and are subject to change, though we believe these projected timelines, based on information we have received from our suppliers to be accurate, or close to it.

ECR will be posting this document to our Customer Portal and will be updating it on a weekly basis. Please periodically visit the portal to confirm approximate lead times.

| Product Family | Best Estimate - Order Confirmation Dates |
|------------------------------------|--|
| Cast Gas Fired Iron Boilers | |
| A. Hot Water Boiler | 4 Weeks |
| B. Steam Boilers | 4 Weeks |
| Cast Oil-Fired Boilers | |
| A. Hot Water Boilers | 4 Weeks |
| B. Steam Boilers | Immediate shipment for in stock product or 4 weeks |
| | |
| Condensing Boilers | 2 Weeks |
| Electric Boilers | 3 Weeks |
| Stainless Steel Indirects | Immediate shipment for in stock product or 2 weeks |
| Glass Lined Indirects | Immediate shipment for in stock product or 2 weeks |
| Argo Controls | Immediate shipment for in stock product or 2 weeks |
| Oil Fired Furnaces | Immediate shipment for in stock product or 2 weeks |
| Commercial Steam Boilers* | 2* Weeks |
| *CSD-1 | |

We thank you for your continued business and support during these trying times and we will continue to provide you with realistic expected dates for your purchase orders.

Sincerely,

Bob Shea
Executive Director of Sales