



December 10, 2019

To our Valued Partners,

We are excited to continue to broaden our product offering and are looking forward to a successful 2019-2020 heating season! Information on our new products that have been recently added to our line as well as some model changes are listed below:

-NEW PRODUCTS-

Multiple Boiler Control (MBC)

New for 2019, the Utica Boilers Multiple Boiler Control (MBC) operates up to four boilers to provide outdoor reset for the space heating zones. The boilers are piped in primary/secondary configuration and the primary loop pump(s) can be controlled by the MBC to allow for redundant pumping capacity as well as equal run time rotation. The MBC has an alert/combustion air damper connection which can be used as an alarm contact or to open an air damper. A flow proof/combustion air damper proof connection is provided. The MBC comes with (2) water temperature sensors and (1) outdoor sensor. Please see the accompanying price book for this new control and additional accessory information.

Argo Wi-Fi Thermostat

The Argo Wi-Fi Thermostat will allow homeowners to monitor their heating systems through an app that provides thermostat operation and peace of mind. The Argo Wi-Fi Thermostat will allow customers to optimize usage and efficiencies of their current boiler systems through one control. When connected to our MAC/MAH series with Artificial Intelligence [AI] control platform you can communicate with the boiler. Additional benefits include: View energy consumption, outside temperature, water pressure, and current boiler temperature, view boiler messages to confirm the boiler is operating correctly and diagnose errors. Please see to the attached documents for more detailed information.

MACF-150 & MAHF-125 Floor Standing Condensing Combi and Space Heating Boilers

In July we introduced the addition of two new floor standing models, the MACF-150 and MAHF-125. Available in Combi and Space Heating models, these MAC (which stands for Modulating, Artificial-Intelligence, Combi) boilers are an extension of the current MAC product line, featuring - AI Control Technology with built-in primary/secondary manifold. When in Domestic Hot Water Mode, the new MACF Combi will fire at 153 MBH and provide up to an industry leading 3.5 gallons/minute of domestic hot water. The MACF-150 and MAHF-125 are both rated at 125 MBH while in Central Heating Mode. Both models feature 95% AFUE. Please see the accompanying price book for these new models and required vent material.

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-PRODUCT CHANGES-

Starfire SFH IV

We have replaced the current SFH-6175W with a new SFH-6185W model. The SFH-6185W offers an improved efficiency of 86% with a 1.85 firing rate with all the same Starfire features and components found in this series. You will see that we have increased efficiency on several other models in this series as well. Please see the accompanying price book for this new model and updated specifications.

Starfire SFE V

Less burner options, with and without tankless coil, are now available on the Starfire SFE V series. Please see the accompanying price book for new models and specifications.

ECR97

Inventory of this model has been sold out and it will no longer be produced. Replacement parts will continue to be available to support installed products.

You will find a copy of our price book accompanying this letter. Visit ECR International's Customer Portal at <https://www.ecrcustomerportal.com> to download price record files. If you have not signed up for this easy and convenient approach to retrieve pricing information, as well as ability to check inventory, order status, account balances and many other tools; please contact customer service at (800) 325-5479. They will be happy to provide you with a log in ID, password access and training.

If you do require printed copies, please visit the "ECR Store" found on ECR International's Customer Portal, or you may contact your Sales Representative for printed copies.

Thank you for your continued business.

Sincerely,

A handwritten signature in black ink that reads "Michael P. Klas".

Michael Klas
Director of Sales and Marketing