



Trade Pricing Addendum **815**

EFFECTIVE 8/24/2015



Knock Down Options

**Customer Service
Technical Support**
Phone: 800-325-5479
Fax: 315-724-9319/866-432-7329
www.uticaboilers.com

Corporate Sales
Phone: 877-386-5475
Fax: 716-366-4670

Literature
literature@ecrinternational.com

P/N 240011144 - 815, Rev. A

There are some things you can always depend on...



TERMS & CONDITIONS OF SALE - GENERAL TERMS

PRICES & SPECIFICATIONS: All pricing and specifications subject to change without notice. The prices herein supersede all prior quotations.

PAYMENT TERMS: Net 30 Days

ORDERS: Orders will be accepted on the basis of prices in effect at the time the order is received. No order or contract will become an obligation on our part until accepted by the General Sales Department. ECR International shall not be liable for any delay or failure in the delivery or shipment of goods due to any cause or causes beyond its control.

TAXES: Add to the prices and terms quoted any manufacturers' or sales tax payable on the transaction under any effective statute.

SHIPMENT

TRUCK LOADS: \$40,000 Net Order Value - Freight Prepaid. Indirect Water Heaters and Commercial Boiler lines can be added to any residential order for freight purposes. Authorized Distributors can combine Argo, Airco, Dunkirk, EMI, Olsen, Pennco and Utica and on one purchase order to earn free freight.

Stop off charges of \$150 will apply to stop off locations within 100 miles of final destination. Please call for pricing for stop off special handling for a location further than 100 miles or for special handling pricing for services such as lift gate, unloading assistance, etc.

LESS THAN TRUCKLOAD SHIPMENT: F.O.B. ECR INTERNATIONAL - FACTORY OR WAREHOUSE

ORDER INFORMATION CHECKLIST

The following information must be included on equipment or parts orders to insure proper shipment & invoicing:

- 1) Purchase Order Number
- 2) Bill To Address
- 3) Ship To Address
- 4) Method of Shipment (i.e. - trailer load, UPS, etc.)
- 5) Requested Ship Date
- 6) Special Instructions (i.e. - "Carrier to call...")
- 7) Pricing
- 8) Product Description (i.e. - Model, Size, Series, etc.)
- 9) Fuel Characteristics (i.e. Oil, Natural Gas, Propane)
- 10) Electrical Characteristics (i.e. - Operating Voltage, Cycles, Phases, etc.)
- 11) Non-Standard Equipment (Indicate "Optional" when substituted for standard equipment at extra cost listed. added to standard equipment).
- 12) Kits or Parts (Orders for kits or parts must indicate equipment size and series).
- 13) Send orders to:

**E-Mail: ecrorderentry@ecrinternational.com
 Fax: 315-724-9319**

14) Please note the following Remit To Address:

**ECR International, Inc.
 P.O. Box 8000 Department 039
 Buffalo, NY 14267**

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**TERMS & CONDITIONS OF SALE - GENERAL TERMS CONTINUED
U.S. DISTRIBUTOR - RETURN MATERIAL POLICY - EFFECTIVE 8/18/2014**

To assist in providing the best service to our valued customers, ECR International has developed the following guidelines to help you in the unlikely event that you will need to return merchandise purchased from us. These guidelines have been developed after carefully reviewing common industry practice. We trust that you find them fair and easy to follow.

Prior Approval Required - All returns for exchange, credit, repair service or warranty claim must be approved by ECR and require an RMA number prior to return of the material. A request must be completed via ECR International's online web portal. Please log on to www.ecrcustomerportal.com (hyperlink below) to complete your request for return. If you do not already have access to the customer web portal please contact ECR Customer Service at 1-800-325-5479 to be set-up.

Eligibility - An RMA Request must be received within 60 days from the date of invoice for returns of New & Unused product in original packaging. A restocking fee of 15% will be charged for all new and unused returns that are approved for return. Special Order Products (items not offered as standard in ECR trade price book) are not eligible for return as new and unused product. Request for Warranty Returns must be made within the period covered by the warranty and must fall under the terms and conditions specified in the warranty.

Repair Service - Request for repair or rework of product damaged by customer is classified as Repair Service. Repair Service is billed at \$75.00 per hour for labor and net price for parts used in repair/rework. ECR's Return Material (RM) department will evaluate the items returned for repair service. The customer will receive an estimate for the dollar amount, determined by ECR's RM department, required to complete the repairs requested. A Purchase Order (PO) from the customer for that amount will be required before any work is performed.

RMA Expiration - Once the RMA number is issued, the product must be returned within 90 days of the RMA date, or the RMA will be canceled. Products approved for return that are received after 90 days from the RMA date will not be accepted.

Shipping & Packaging - All returns must have a valid RMA number clearly displayed on the exterior of the package or the package will not be accepted. All returns of new and unused product must be in the original packaging. All returns must be shipped prepaid by the customer unless otherwise directed by ECR as indicated on the RMA Verification. Ship all approved return material to the facility indicated on the approved RMA Request by the date indicated.

Replacement Product - If replacement product is desired it must be indicated on the RMA Request. A PO# is required for the replacement shipment and must be indicated on the RMA Request. All replacement products will be invoiced at the time of shipment. ECR will pay the ground freight for all warranty replacements.

Application of Credit - Credit for returned product will be applied to the customer's account (less restocking fees for New and Unused returns) only after confirmation of receipt by ECR and inspection of the product. Issuance of a credit for a partial return of product does not relieve the customer from the obligation to remit payment for the merchandise not returned in accordance with the payment terms referenced on the customer's invoice(s). Customer will have the option to have any product that is denied for credit returned at their expense.

<http://www.ecrcustomerportal.com>

NY KNOCK DOWNS - 8/24/15

BOILER	SKU #	TRADE PRICE	BURNER**	TRADE PRICE	TRIM CARTON	TRADE PRICE
Water Boiler Less Burner And Control						
With Cast Over						
3 section	SFH310020011410	\$2,140	550002680	\$799	550002761	\$186
4 section	SFH414520011410	\$2,578	550002681	\$838	550002761	\$186
5 section	SFH518520011410	\$3,022	550002682	\$852	550002761	\$186
6 section	SFH621020011410	\$3,499	550002683	\$868	550002761	\$186
With Cover Plate						
3 section	SFH310021011410	\$2,322	550002680	\$799	550002761	\$186
4 section	SFH414521011410	\$2,785	550002681	\$838	550002761	\$186
5 section	SFH518521011410	\$3,197	550002682	\$852	550002761	\$186
6 section	SFH621021011410	\$3,589	550002683	\$868	550002761	\$186
With Tankless Coil						
3 section	SFH310022011410	\$2,417	550002680	\$799	550002762	\$218
4 section	SFH414522011410	\$2,881	550002681	\$838	550002762	\$218
5 section	SFH518522011410	\$3,293	550002682	\$852	550002762	\$218
6 section	SFH621022011410	\$3,684	550002683	\$868	550002762	\$218
BOILER	SKU #	TRADE PRICE	BURNER**	TRADE PRICE	TRIM CARTON	TRADE PRICE
Steam Boiler Less Burner And Control						
With Cover Plate						
3 section	SFE309021001410	\$2,319	550002710	\$803	550002763	\$356
4 section	SFE412521001410	\$2,790	550002711	\$843	550002763	\$356
5 section	SFE518521001410	\$3,124	550002712	\$855	550002763	\$356
6 section	SFE621021001410	\$3,465	550002713	\$872	550002763	\$356
With Tankless Coil						
3 section	SFE309022001410	\$2,993	550002710	\$803	550002764	\$433
4 section	SFE412522001410	\$3,345	550002711	\$843	550002764	\$433
5 section	SFE518522001410	\$3,663	550002712	\$855	550002764	\$433
6 section	SFE621022001410	\$4,383	550002713	\$872	550002764	\$433
						** Burner In Box - includes all parts for each offered firing rate change