

PRODUCT INFORMATION BULLETIN

DATE: March 18, 2003

TO: All Utica Boiler Customers & Representatives

FROM: Technical Service Department

SUBJECT: All Utica Boilers

We would like to notify you of some upcoming changes to our line of boilers. Listed below are three changes, which will take place over the next few months. If after you review these changes you should have any questions, please feel free to contact the factory at (315) 797-1310.

1) Crating Change:

All Utica brand boilers will soon feature a new Wire-Bound crate. This wire bound crate is made of the same quality hard wood construction as the existing crate and offers the added feature of being easier to remove. Simply pry off the top, and unwrap the sides. It's that easy.

Gas fired boilers will be the first to make the transition, starting with the smallest capacity and finishing with the largest. Then the oil-fired boilers will follow in the same manner until all models have completed the transition. The new wire bound crates were designed to be cross compatible with the existing style crate allowing one to be stacked along with the other ensuring a smooth transition for all.

2) Damper Change:

All gas-fired Utica Boilers will soon feature vent dampers manufactured by the Fields Controls Company. Being a large manufacturer, Fields Controls is capable of providing product to satisfying our current and future production needs allowing us to provide the best shipping times to you our customers.

The Field Control damper is a direct replacement for the current Effikal Damper. The wiring of the two brands is identical, making it unnecessary for any changes to the product other than the damper.

Utica Boilers will continue to offer warranty for any Effikal dampers supplied with our product. In the event an Effikal Damper fails after the warranty period, the Fields Control damper or damper actuator (motor) can be used in it's place without any modification to the venting system or wiring of the boiler.

3) Paint Change:

In order to have better control over the parts used to manufacture our products, we have decided to begin fabrication of all our painted sheet metal jacket panels. This will allow us to better adjust to the product needs or our customers throughout all seasons.

The Utica Boiler product line will soon see a new lustrous color and finish. The change from an outside supplier to internal manufacturing of our own jacket panels has allowed us the opportunity to enhance the finish of the paint. The existing color scheme of blue and gray will remain as it is, with a slight change to the colors and an added feature of a gloss finish. With the added feature of a gloss finish, the USC series boiler currently all silver in color will now join the Utica family of blue and gray.

If you should have any questions regarding the information contained in the bulletin, or have any questions regarding any Utica product, please feel free to contact us directly at 315-797-1310.